

Return Policy

99 Hour Puppy Return Policy

Our 99 hour puppy return policy allows you to experience your new puppy in your home, interacting with your family and other pets for up to 99 hours of ownership. If for any reason you wish to return your puppy, the following administrative fees will apply:

Under 48 Hours of Ownership - A 20% administrative fee will be deducted from the puppy's purchase price, microchip registration fee, vaccination fee and extended warranty if purchased.

49 to 99 Hours of Ownership - A 40% administrative fee will be deducted from the puppy's purchase price, microchip registration fee, vaccination fee and extended warranty if purchased.

After 99 Hours of ownership, your puppy purchase becomes a final sale.

Certain terms and restrictions apply. Please see a Puppy Specialist for complete details.